



Mobile Create New Password – Existing Member First Time Sign On

Registration in the mobile banking platform allows you to access your accounts from your mobile device (i.e., smartphone and tablet).

Create New Password - Existing Member First Time Sign On Step-by-Step

Use the following steps to access your account.

Step	Action
1	Tap and enter your Username in the Username field.
2	Tap and enter your Password in the Password field.
3	Tap the Log In button.
4	Tap the Get Started button.
5	Tap and enter the following information in the corresponding fields: <ul style="list-style-type: none">• Social Security Number• Date of Birth
6	Tap the Continue button.
7	Tap to select the Verification Method (Text, Voice, Email) using the drop-down arrow.
8	Tap to select either a 10-digit Phone Number or an Email Address using the drop-down arrow to receive a verification code.
9	Tap the Next button.
10	Check your email or phone for the verification code.
11	Tap and enter the Verification Code in the Verification Code field.
12	Tap the Next button.
13	Tap and enter a Password in the Password field using the Password must criteria.
14	Tap and reenter your password in the Confirm Password field at the bottom of the screen.
15	Tap the Next button.
16	Scroll to review the Digital Banking Disclosure .
17	Tap the Accept & Continue button.
18	The Accounts dashboard will appear.
19	A message at the bottom will appear confirming Your password has been updated .



Create New Password – Existing Member First Time Sign On Step-by-Step, continued

Use the following steps to access your account.

Step	Action
20	Optional: (Recommended) If prompted to Enable security options , tap the Go arrow to set up Multi-factor Authentication to further secure your account.