Mobile Alerts

Mobile banking alerts send notifications for account activity based on Member-selected criteria.

Alerts Step-by-Step

Use the following steps to set up alerts.

Step	Action
1	Tap the **Menu** tab at the bottom right of the screen.
2	Tap the **Alerts** drop-down arrow.
3	Tap the **Subscriptions Alerts** menu.
4	Subscription Alert options may include: • Balance Alerts • Balance Summary Alerts • Check Cleared Alerts • Transaction Alerts • Extended Courtesy Pay Alerts • Loan Due Alerts
5	Tap the **Accounts** tab or the **Cards** tab.
6	Scroll to view your list of available **Subscription Alerts**.
7	Tap to select the **drop-down arrow** and choose an **account** you want to set an alert for.
8	Use the toggle switches to turn **Account** and/or **Card** alerts on or off. • Toggling On means you will receive **Account** and/or **Card** alerts. • Toggling Off means you will not receive **Account** and/or **Card** alerts. • Alerts can be sent to your Email and/or Phone.
9	Tap the **Edit** icon to set alert preferences.
10	Tap the **Security Alerts** menu at the left of the screen.
11	Security Alerts options may include: • Security Alerts • Login Alerts • Transfer Alerts

Alerts Step-by-Step Continued

Use the following steps to set up alerts.

Step	Action
12	Use the toggle switches to turn **Security, Login** and/or **Transfer** alerts on or off. - Toggling On means you <u>will receive</u> **Security, Login** and/or **Transfer** alerts. - Toggling Off means you <u>will not receive</u> **Security, Login** and/or **Transfer** alerts. - Alerts can be sent to your Email and/or Phone.
13	Tap the **Edit** icon to set alert preferences.
14	Tap the **Alert History** menu at the left of the screen and then: A. Tap and enter keywords in the **Search** field. or B. Use the **Sent To** drop-down arrow to narrow your search results.
15	Review how each **Alert** was sent, along with the date and time it was delivered in the **Alert Message** panel.