



Mobile Business/Fiduciary

Create New Password – Existing Member First Time Sign On

To access business/fiduciary account from your mobile device (i.e., smartphone and tablet), you must complete the registration process.

Create New Password - Existing Member First Time Sign On Step-by-Step

Use the following steps to access your account.

Step	Action
1	Tap and enter your Username in the Username field.
2	Tap and enter your Password in the Password field.
3	Tap the Log In button.
4	Tap the Get Started button at the bottom of the screen.
5	Optional: Tap the Back to Login button at the bottom of the screen to return to the login screen.
6	Tap and enter your Member Number in the Member Number field.
7	Tap the Continue button.
8	Optional: Tap the Cancel button to cancel the create new password request and return to the login screen.
9	Tap to select the Verification Method (Text, Voice, Email) using the drop-down arrow.
10	Tap to select either a 10-digit Phone Number or an Email Address using the drop-down arrow to receive a verification code.
11	Tap the Next button.
12	Check your email or phone for the verification code.
13	Optional: Tap the Cancel button to cancel the new password request process.
14	Tap and enter the Verification Code in the Verification Code field.
15	Tap the Next button at the bottom of the screen.
16	Tap and create a Password in the Password field using the Password must criteria.
17	Tap and reenter your password in the Confirm Password field at the bottom of the screen.
18	Tap the Next button at the bottom of the screen.
19	Scroll to review the Digital Banking Disclosure .
20	Tap the I Accept button at the bottom of the screen. The Accounts dashboard displays. A message at the bottom of the screen confirming Your password has been updated displays.
21	Optional: (Recommended) If prompted to Enable security options , tap the Go arrow to set up Multi-factor Authentication to further secure your account.