



In the upcoming weeks, your 2020 SBA Paycheck Protection Program (PPP) loan will reach its payment deferral period end date. **If you have not submitted your forgiveness application on or before the deferral period end date, you will be required to start making payments on your PPP loan immediately.** The deferral period end date can be found on your loan agreement.

As a reminder, your loan is being serviced by ACAP + The Loan Source as of October 2020. They're a long-standing and respected SBA Small Business Lending Company, who has been assisting our Business Members with forgiveness and ongoing servicing process for our PPP loans. Within the last couple of weeks, The Loan Source has been actively trying to reach our Members via email, phone calls, and text messages to remind them of the upcoming forgiveness deadline. Please ensure to start on your forgiveness application as soon as possible to avoid making payments.

To assist with the forgiveness process, please review the linked resources:

- PPP Forgiveness Process
 - [Forgiveness Journey](#)
 - [Forgiveness Status Guide](#)
 - [Resubmitting from Borrower Action Required User Guide](#)
- Registration / Log In
 - [Registration Guide](#)
 - [Login Guide](#)
- Support Articles
 - [Customer Support Articles - FAQ](#)

[Borrower Corner](#)

Should you have specific questions that aren't answered by the resources linked above, please contact The Loan Source's customer service team by submitting a request via their [Customer Support Form](#), or use their chat feature found on the lower right side of the [log in](#) or [registration screen](#) and every portal screen thereafter. Even though The Loan Source will be your primary contact for your PPP loan going forward, you can still connect with the Credit Union if you have any questions along the way.